

(Caption of Case)

IN RE:

APPLICATION OF IM TELECOM, LLC D/B/A
INFINITI MOBILE FOR DESIGNATION AS AN
ELIGIBLE TELECOMMUNICATIONS CARRIER
IN THE STATE OF SOUTH CAROLINA

BEFORE THE
PUBLIC SERVICE COMMISSION
OF SOUTH CAROLINA

COVER SHEET

DOCKET

NUMBER: 2016-279-C

(Please type or print)

Submitted by: Victoria Martin

SC Bar Number: _____

Address: 1725 Windward Concourse, Suite 150
Alpharetta, Georgia 30005

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Other: _____

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NOTE: The cover sheet and information contained herein neither replaces nor supplements the filing and service of pleadings or other papers as required by law. This form is required for use by the Public Service Commission of South Carolina for the purpose of docketing and must be filled out completely.

DOCKETING INFORMATION (Check all that apply)

☐ Emergency Relief demanded in petition ☐ Request for item to be placed on Commission's Agenda expeditiously

☐ Other: _____

INDUSTRY (Check one)	NATURE OF ACTION (Check all that apply)		
<input type="checkbox"/> Electric	<input type="checkbox"/> Affidavit	<input type="checkbox"/> Letter	<input type="checkbox"/> Request
<input type="checkbox"/> Electric/Gas	<input type="checkbox"/> Agreement	<input type="checkbox"/> Memorandum	<input type="checkbox"/> Request for Certification
<input type="checkbox"/> Electric/Telecommunications	<input type="checkbox"/> Answer	<input type="checkbox"/> Motion	<input type="checkbox"/> Request for Investigation
<input type="checkbox"/> Electric/Water	<input type="checkbox"/> Appellate Review	<input type="checkbox"/> Objection	<input type="checkbox"/> Resale Agreement
<input type="checkbox"/> Electric/Water/Telecom.	<input type="checkbox"/> Application	<input type="checkbox"/> Petition	<input type="checkbox"/> Resale Amendment
<input type="checkbox"/> Electric/Water/Sewer	<input type="checkbox"/> Brief	<input type="checkbox"/> Petition for Reconsideration	<input type="checkbox"/> Reservation Letter
<input type="checkbox"/> Gas	<input type="checkbox"/> Certificate	<input type="checkbox"/> Petition for Rulemaking	<input type="checkbox"/> Response
<input type="checkbox"/> Railroad	<input type="checkbox"/> Comments	<input type="checkbox"/> Petition for Rule to Show Cause	<input type="checkbox"/> Response to Discovery
<input type="checkbox"/> Sewer	<input type="checkbox"/> Complaint	<input type="checkbox"/> Petition to Intervene	<input type="checkbox"/> Return to Petition
<input checked="" type="checkbox"/> Telecommunications	<input type="checkbox"/> Consent Order	<input type="checkbox"/> Petition to Intervene Out of Time	<input type="checkbox"/> Stipulation
<input type="checkbox"/> Transportation	<input type="checkbox"/> Discovery	<input type="checkbox"/> Prefiled Testimony	<input type="checkbox"/> Subpoena
<input type="checkbox"/> Water	<input type="checkbox"/> Exhibit	<input type="checkbox"/> Promotion	<input type="checkbox"/> Tariff
<input type="checkbox"/> Water/Sewer	<input type="checkbox"/> Expedited Consideration	<input type="checkbox"/> Proposed Order	<input type="checkbox"/> Other:
<input type="checkbox"/> Administrative Matter	<input type="checkbox"/> Interconnection Agreement	<input type="checkbox"/> Protest	
<input type="checkbox"/> Other:	<input type="checkbox"/> Interconnection Amendment	<input type="checkbox"/> Publisher's Affidavit	
	<input type="checkbox"/> Late-Filed Exhibit	<input checked="" type="checkbox"/> Report	

277003

2018-14-C

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July 2, 2018

VIA FEDERAL EXPRESS

Chief Clerk of the Commission
South Carolina Public Service Commission
101 Executive Center Drive, Suite 100
Columbia, South Carolina 29210
(803) 896-5100

Re: IM Telecom, LLC d/b/a Infiniti Mobile
Docket No. 2016-279-C

Dear Sir/Madam:

Pursuant to Order No. 2016-795 in the above-referenced docket, enclosed please find for filing the Company's ETC Annual Report.

I have enclosed an extra copy of this letter to be date-stamped and returned to me in the self-addressed, postage prepaid envelope I have provided.

If you have any questions or if I may provide you with any additional information, please do not hesitate to contact me.

Respectfully submitted,



Lance J.M. Steinhart, Esq.
Managing Attorney
Lance J.M. Steinhart, P.C.
Attorneys for IM Telecom, LLC d/b/a Infiniti Mobile

Enclosures

cc: ORS via USPS (2 copies)

**BEFORE
THE PUBLIC SERVICE COMMISSION OF
SOUTH CAROLINA**

DOCKET NO. 2016-279-C

ETC ANNUAL REPORT OF IM TELECOM, LLC D/B/A INFINITI MOBILE

Pursuant to 26 S.C. Code Ann. Regs. 103-690.1 and Order No. 2016-795, IM Telecom, LLC d/b/a Infiniti Mobile (“Infiniti Mobile” or “the Company”), by undersigned counsel, hereby submits its 2018 Eligible Telecommunications Carrier (“ETC”) Annual Report and respectfully requests that the South Carolina Public Service Commission (“Commission”) certify Infiniti Mobile’s eligibility to receive federal low income support for the 2019 calendar year. Infiniti Mobile submits the following in compliance with 26 S.C. Code Ann. Regs. 103-690.1:

I. Certification of compliance with CTIA Consumer Code (103-690.1(B)(a))

Infiniti Mobile certifies that it is in compliance with the CTIA Consumer Code for Wireless Service, as it is required to do pursuant to 47 C.F.R. § 54.202(a)(3).

II. Lifeline Reporting

103-690.1(b)(3) - Requests for service that were unfulfilled

Infiniti Mobile did not have Lifeline operations in the prior calendar year

103-690.1(b)(4) - Number of complaints per 1,000 handsets

Infiniti Mobile did not have Lifeline operations in the prior calendar year

103-690.1(b)(5) - Certification of compliance with applicable service quality standards and consumer protection rules

Infiniti Mobile certifies that it is in compliance with all applicable service quality and consumer protection requirements and standards, including the CTIA Consumer Code for Wireless Service.

103-690.1(b)(6) - Certification of ability to function in emergency situations

Infiniti Mobile provides service by reselling the network services of facilities-based underlying network carriers, and certifies that it is able to remain functional in emergency situations based on 47 C.F.R. § 54.202(a)(2). Infiniti Mobile relies on the network reliability of its underlying carriers in all situations, including emergency situations. Said carriers' networks have reasonable amounts of back-up power to ensure functionality without an external power source, and have implemented reasonable practices to reroute traffic around damaged facilities and manage traffic spikes resulting from emergency situations, and provide Infiniti Mobile with the same ability to remain functional in emergency situations as the underlying carriers themselves.

103-690.1(b)(7) - Certification regarding provision of comparable local usage plan

Infiniti Mobile certifies that it offers a local usage plan comparable to that offered by the incumbent LEC ("ILEC") in the relevant service areas. Infiniti Mobile offers rate plans that provide its customers with local usage capabilities—but without the burden of contracts or activation fees. Infiniti Mobile's offering exceeds those of the ILEC in several respects. Infiniti Mobile offers customers a certain amount of service free of charge. Infiniti Mobile customers can use these free minutes to place calls statewide (and even nationwide) because Infiniti Mobile does not constrict customers' use by imposing a local calling area requirement. Infiniti Mobile also provides Lifeline customers with E911 capabilities and access to voice mail, caller I.D., and

call waiting services at no cost. Infiniti Mobile's Lifeline rate plans are provided in attached Exhibit B.

103-690.1(b)(8) - Certification regarding equal access

The requirement to provide equal access to long-distance carriers in the event that no other ETC is providing equal access within its designated service area has been eliminated from federal rules governing ETC designation. As such, Infiniti Mobile believes this requirement to no longer be applicable.

103-690.1(b)(9) - Number of Lifeline customers

The Company did not have Lifeline operations in the prior calendar year.

103-690.1(b)(10) - Copies of responses to the Lifeline Verification Survey or Certification filed with USAC

Infiniti Mobile has previously filed with the Commission a copy of its most recent Annual Lifeline Certification (FCC Form 555) filed with the Universal Service Administrative Company ("USAC"). The deadline for filing the FCC Annual Report (Form 481) was extended to July 16, 2018, and Infiniti Mobile will provide a copy to the Commission once available.

Respectfully submitted,



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*Attorneys for IM Telecom, LLC
d/b/a Infiniti Mobile*

June 29, 2018

EXHIBIT A

CERTIFICATION

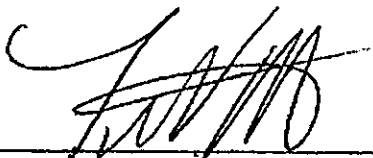
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STATE OF OKLAHOMA)

COUNTY OF TULSA)

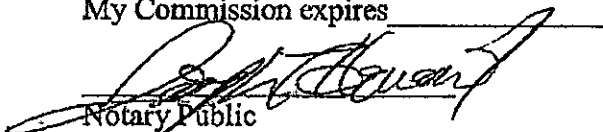
Personally came and appeared before me, the undersigned Notary, the within named Trevan Morrow, COO of IM Telecom, LLC d/b/a Infiniti Mobile, and makes this his statement and Affidavit upon oath and affirmation of belief and personal knowledge that the following matters, fact and things set forth below are true and correct to the best of his knowledge.

- The information on the foregoing annual report is true and correct.
- IM Telecom, LLC d/b/a Infiniti Mobile is in compliance with applicable service quality standards and consumer protection rules (e.g., the CTIA consumer code for wireless service); and
- IM Telecom, LLC d/b/a Infiniti Mobile is able to function in emergency situations.


 Trevan Morrow, COO
 IM Telecom, LLC d/b/a Infiniti Mobile

SWORN TO and subscribed before me, the undersigned Notary Public, the 21 day of June, 2018

My Commission expires


 Notary Public

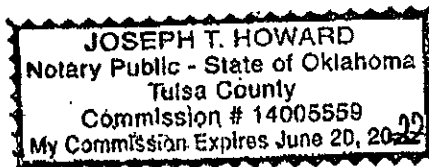


EXHIBIT B

LIFELINE RATE PLANS

IM Telecom, LLC d/b/a Infiniti Mobile

South Carolina Lifeline Rate Plans

Non-Tribal:

Plan	Minutes	Text	Data (MB)	Retail Price	Lifeline Discount	Net Cost to Lifeline Customer
South Carolina Lifeline 500 Plan*	500 anytime voice minutes	500 text messages	0 GB	\$12.75	- \$9.25 (federal) - \$3.50 (Company discount)	\$0.00

*Must be Eligible. Each month eligible Lifeline subscribers will receive 500 voice minutes and 500 text messages (totaling 1000 units) for \$0.00 per month. There are no rollover minutes with this plan. Unused minutes will expire each month on the service expiration date. This plan is only available to South Carolina Lifeline residents.

Tribal:

Plan	Minutes	Text	Data (MB)	Retail Price	Lifeline Discount	Net Cost to Lifeline Customer
South Carolina Tribal Lifeline 1000 Plan**	1000 anytime voice minutes	1000 text messages	0 GB	\$37.75	- \$34.25 (federal) - \$3.50 (Company discount)	\$0.00
South Carolina Tribal Lifeline 1000 Plus Plan**	1000 anytime voice minutes	Unlimited text messages	1 GB	\$57.75	- \$34.25 (federal) - \$3.50 (Company discount)	\$20.00

**Must be Eligible. Each month eligible, subscribers to the South Carolina Tribal Lifeline 1000 Plan will receive 1000 voice minutes and 1000 text messages (totaling 2000 units) for \$0.00 per month; each month subscribers to the South Carolina Tribal Lifeline 1000 Plus Plan will receive 1000 voice minutes, unlimited text messages, and 1 GB of data usage for \$20.00 per month. There are no rollover minutes with this Tribal Lifeline plan. Unused minutes will expire each month on the service expiration date. This plan is only available to Vermont Lifeline residents residing on federally recognized Tribal lands.

All Plans include the following:

- Free phone
- Free calls to 911 emergency services
- Free calls to Customer Service
- Free access to Voicemail, Caller-ID, Call-Waiting, Call-Forwarding, and 3-Way Calling features
- Free Domestic, Long-Distance Calls

Additional Airtime:

- \$5.00 for 100 minutes or 100 text messages
- \$5.00 for 100 MB of data usage

*** In addition to the South Carolina Lifeline 500 Plan, South Carolina Tribal Lifeline 1000 Plan, and the South Carolina Tribal Lifeline 1000 Plus Plan, all Lifeline-eligible customers will be able to apply the \$3.50 Company discount as well as the maximum federal Lifeline discount, currently \$9.25, in addition to an additional \$25 for eligible Tribal subscribers, to any retail plans the Company should make available to non-Lifeline consumers. To the extent offered, such plans are subject to change and will be viewable at: <http://infinitimobile.com>.*

Complete program terms of use located at <http://infinitimobile.com/terms/>